

INVESTOR PROTECTION IN SWITZERLAND, THE FINANCIAL SERVICES ACT (FINSA)

WHAT IS THE PURPOSE OF FINSA AND HOW DOES IT AFFECT THE CLIENT?

The main purpose of FinSA is to strengthen protection of investors by means of stricter information and documentation requirements relating to the provision of financial services.

The level of investor protection depends on client classification as retail clients, professional clients, and institutional clients. Unless otherwise indicated by Bank Syz Ltd, the Client is considered a retail client, which ensures the highest degree of investor protection. If Clients wish to be classified in another client segment, they may contact their relationship manager.

General information is available on the Bank's Website at www.syzgroup.com/en/finsa, an overview of which appears below.

1. Information on Bank Syz Ltd and its oversight authority

Bank Syz Ltd is subject to the Swiss Bank Act (LB) and is supervised by the Financial Market Supervisory Authority (FINMA).

Contact details of Bank Syz Ltd and FINMA can be obtained from the Client's relationship manager or on the Bank's Website at www.syzgroup.com/en/finsa.

2. Mediation Body

Client satisfaction is our absolute priority. Nevertheless, if we do not fully meet Client expectations, the Client may contact the Bank so that we can find a solution together.

If a solution cannot be reached, the Client may contact a Swiss mediation organisation, a neutral reporting and mediation agency that is inexpensive or even free. In general, the mediation body only acts upon a written complaint from the Client, followed by a response from the Bank.

Full contact details of the competent mediation body and other information on the Bank's claims procedure can be obtained from the Client's relationship manager or on the Bank's website at www.syzgroup.com/en/finsa.

3. Information about costs

Financial services provided by Bank Syz Ltd and third parties (e.g. fund managers) entail costs and charges. The Client may consult them on the Bank's fees schedule and on the documentation of financial instruments. Current information on costs and charges related to financial services can also be obtained from the Client's relationship manager.

4. Information about risks

Risks are associated with financial services and financial instruments. Therefore, it is very important for the Client to understand these risks before using a financial service or making an investment decision.

The brochure "Risks Involved in Trading Financial Instruments" issued by the Swiss Bankers Association, provides the Client with important information on the risks attached to the trading, buying, selling and custody of financial instruments and on characteristics and risks of the different types of financial instrument. The Client should carefully read this information and contact his relationship manager in case of any questions.

This brochure is available on the Bank's Website at www.syzgroup.com/en/finsa. The Client may also obtain this information from his relationship manager.

5. Information about products

Specific product-related documentation is also available for numerous financial instruments. This documentation provides important information on the risks and costs associated with the product. When these documents are provided by the issuer of the product in question, they are available to the Client on the Bank's Website at www.syzgroup.com/kid. The Client may also obtain this information from his relationship manager.

6. Conflicts of interest

Conflicts of interest may arise within the context of various commercial activities of Bank Syz Ltd. The Bank takes measures to avoid conflicts of interest or to protect its clients from any damage. For example, these measures include placing restrictions on accessing information, establishing different management processes, or waiving direct remuneration incentives.

If a damage affecting clients cannot be avoided, the conflict will be reported, and the consent of the clients affected will be obtained. Upon request, Bank Syz Ltd will provide you with further information on how conflicts of interest are managed.

FinSA: client classification

Information on the consequences of client classification according to the Financial Services Act (FinSA) and the Collective Investment Schemes Act (CISA).

The Financial Services Act establishes a classification of clients in the following categories: retail clients, professional clients, and institutional clients. This document explains the consequences of client classification on investor protection.

Unless otherwise indicated by the Bank, Clients are considered as retail clients. The Client may request a change in classification, particularly if the Client justifies having wealth¹ of at least CHF 2,000,000 or of CHF 500,000 and sufficient knowledge and experience to understand the risks associated with investments.

	Retail Clients	Professional Clients	Institutional Clients
The Client has access to the Bank's general regulatory information and its services on its Website at www.syzgroup.com/finsa	Yes	Yes	Yes
On its Website at syzgroup.com/kid , the Bank makes available to the Client a Key Information Document and/or prospectus, when required for the financial instrument in question. For operations executed upon Client's instructions without the Bank's advice (execution only transactions), the Bank only provides this Key Information Document if available.	Yes	No (except upon request)	No (except upon request)
In the event of investment advice that takes the entire portfolio into account or of wealth management, the Bank verifies the suitability of the investment strategy selected by the Client, based upon the Client's risk profile and investment profile. Notes: for professional clients, the Bank will assume that they have the required level of knowledge and experience, and that they can financially bear the investment risks associated with the different financial service. For execution only transactions, neither appropriateness nor suitability are verified.	Yes	Yes	No
At the Client's request, the Bank shall render account of the financial services agreed and provided, the costs thereof, as well as the composition, valuation, and development of the portfolio. The Bank provides him with a copy of the relevant documentation on a durable data medium. In the event of investment advice, the Bank also documents the Client's needs and reasons for its recommendation.	Yes	Yes ²	No
The Client has access to collective investment schemes whose investor eligibility is restricted to qualified investors according to the Collective Investment Schemes Act (CISA). Note: Professional and Institutional clients according to FinSA are deemed qualified investors.	No ³	Yes	Yes
The Bank agrees to place orders on the Client's securities with the best possible execution.	Yes	Yes	No

1. The wealth taken into consideration encompasses financial investments held directly or indirectly by the Client, such as:

- › sight or time deposits with banks or securities firms;
- › certificated securities and uncertificated securities, including collective investments and structured products;
- › derivatives;
- › precious metals;
- › life insurance with a surrender value;
- › restitution claims from other assets held in trust.

Direct real estate investments and claims from social insurance schemes as well as occupational pension assets do not qualify as financial investments. Clients jointly holding assets which reach the thresholds of CHF 500,000 or CHF 2,000,000 can only jointly declare their wish to opt out.

2. A professional Client may waive certain information, documentation and reporting duties by the Bank, if desired.

3. Retail clients under the terms of the FinSA who have granted a permanent wealth management or investment advisory mandate to the Bank are deemed qualified investors according to the CISA. The status of qualified investor allows such clients, within the limits of their mandates, to invest in foreign collective investment schemes not approved for sale in Switzerland by FINMA (including hedge funds, private equity and other alternative fund investments) or Swiss collective investment schemes that are exclusively reserved for qualified investors. Such clients should note that collective investment schemes reserved for qualified investors may incur additional risks compared with other collective investment schemes that are open to all types of investors and, as a result, may offer these clients a lower level of protection. In particular, a collective investment scheme open to qualified investors may limit the investor's right to redeem its units at any time; it may also be subject to reduced transparency obligations and legal and regulatory requirements compared with other collective investment schemes that are open to non-qualified investors; it may also follow a higher-risk investment policy that does not comply with the principles of diversification. It should be noted that retail clients who have not opted out to be considered as professional clients may ask to be treated as non-qualified investors. To waive the qualified investor status, they must submit a written declaration to the Bank indicating that they do not wish to be considered as qualified investors. If they choose to do so, the Bank will no longer offer these clients investment in collective investment schemes that are reserved for qualified investors.